







STUDENT HEALTH INSURANCE PLAN | PLAN YEAR 2023/2024

**DESIGNED EXCLUSIVELY FOR THE STUDENTS OF:** 

**WESTMINSTER COLLEGE** 

**Fulton, MO** 

("the Policyholder")

**UNDERWRITTEN BY:** 

Wellfleet Insurance Company | Fort Wayne, IN

("the Company")

Policy Number: WI2324MOSHIP90

**Group Number: ST1535SH** 

Effective: 8/1/2023 - 7/31/2024

**ADMINISTERED BY:** 

Wellfleet Group, LLC



### Welcome Students...

We are pleased to provide you with this summary of the 2023 – 2024 Student Health Insurance Plan ("Plan"), which is fully compliant with the Affordable Care Act. This is only a brief description of the coverage(s) available under Certificate form MO SHIP Cert (2023). The Certificate will contain reductions, limitations, exclusions, and termination provisions. Full details of coverage are contained in the Certificate. If there are any conflicts between this document and the Certificate, the Certificate shall govern in all cases.

"Benefits at a Glance" includes effective dates and costs of coverage, as well as other helpful information. For additional details about the Plan, please consult the Plan Certificate and other materials at <a href="https://www.wellfleetstudent.com">www.wellfleetstudent.com</a>.

This is not an insurance Policy and your receipt of this document does not constitute the insurance or delivery of a policy of insurance. Any provisions of the Policy, as described in this Summary, that may be in conflict with the laws of the state where the school is located will be administered to conform with the requirements of that state's laws, including those relating to mandated benefits.

The information contained in this Summary is accurate at the time of publication, but may change in accordance with state and federal insurance regulations during the course of the Policy year. The most current version of this document will be posted online at the website listed on the cover. In the case of a discrepancy between two versions of the Summary, the most recent will apply.

# **Important Contact Information & Resources**



### **Contact Us**

Wellfleet Group, LLC PO Box 15369 Springfield, Massachusetts 01115-5369 (877) 657-5030, TTY 711



## **Pharmacy Benefits Manager**

For information about the Wellfleet Rx/ESI Prescription Drug Program, please visit www.wellfleetstudent.com.

Your plan includes Wellfleet Rx – offering over 40 generics at a \$0 copay. Please ask your health care provider to review our formulary to see if these medications are right for you. Click here <a href="http://wellfleetrx.com/students/formularies/">http://wellfleetrx.com/students/formularies/</a> for more information.

Member Pharmacy Help (877) 640-7940

## **Plan Administration**

#### **Enrollment, Eligibility, & Waivers**

Wellfleet Group, LLC PO Box 15369 Springfield, Massachusetts 01115-5369 (877) 657-5030, TTY 711

#### Benefits, Claim Status, & ID Cards

Wellfleet Group, LLC PO Box 15369 Springfield, Massachusetts 01115-5369 (877) 657-5030, TTY 711

www.wellfleetstudent.com

Monday—Thursday, 8:30 a.m. to 7:00 p.m. Eastern Time Friday, 9:00 a.m. to 5:00 p.m. Eastern Time



For further information about your plan please use the QR code below.



### **Claims**

Cigna PO Box 188061 Chattanooga, Tennessee 37422-8061 Electronic Payor ID: 62308



### **PPO Network**



Cigna www.mycigna.com

# **Table of Contents**

Welcome Students	2
Important Contact & Resources	
General Information	
Am I Eligible?	
How Do I Waive/Enroll?	
Effective Dates & Costs	
Plan Benefits	
Exclusions and Limitations	
Value Added Services	

# **General Information**

## **Am I Eligible**

### **Domestic Undergraduate Students**

Registered domestic undergraduate students taking 12 or more credit hours are required to have health insurance coverage and will be automatically enrolled at registration and the premium will be added to the student's tuition fees unless proof of comparable coverage is provided by completing the waiver by the waiver deadline dates.

#### **International Students**

International students taking 1 or more credit hours are required to have health insurance coverage and will be automatically enrolled and the premium will be added to the students' tuition fees and they do not have the option to waive coverage.

### **Dependents**

Insured Students who are enrolled in the Student Health Plan may also enroll their eligible Dependents.

### **How Do I Waive/Enroll?**

#### To Waive:

- Go to <u>www.wellfleetstudent.com.</u>
- Search Westminster College
- Click the waiver tab and proceed as directed.
   You must fill in all of the required information on the waiver form. If any information is missing, your waiver will not be accepted.
- Click submit and review the information being provided is accurate.
- When your online waiver form is successfully submitted you will receive a confirmation email.

The deadline to waive coverage for Annual coverage is 08/31/2023.

# To Purchase coverage and Enroll yourself or dependents:

- Go to www.wellfleetstudent.com.
- Select Westminster College
- Click the "Enroll" tab and proceed as directed to enroll in and purchase the student health insurance plan.

The deadline to enroll and purchase coverage for Annual coverage is 08/31/2023.

### **Effective Dates & Costs**

All time periods begin at 12:00 A.M. local time and end at 11:59 P.M. local time at the Policyholder's address.			
Coverage Period	Coverage Start Date	Coverage End Date	Waiver Deadline Date/ Dependent Enrollment Deadline Date
Fall	08/01/2023	01/10/2024	08/31/2023
Spring/Summer	01/11/2024	07/31/2024	02/08/2024

Plan Costs for Students and their Dependents			
	Fall	Spring/Summer	
Student*	\$1,016	\$1,265	
Spouse*	\$1,016	\$1,265	
Each Child*	\$1,016	\$1,265	······································
3 or more Children*	\$3,048	\$3,795	

\*The above plan costs include an administrative service fee.
The plan costs for Dependents are in addition to the plan costs for student.

### **Plan Benefits**

UNLESS OTHERWISE SPECIFIED BELOW THE MEDICAL PLAN DEDUCTIBLE (IF APPLICABLE) WILL ALWAYS APPLY.

Pre-Certification required for Inpatient Services Care, selected Outpatient Services, and Outpatient Surgery. For a complete list of these services, see the Plan Certificate.

When You receive Emergency Services, or certain non-emergency Treatment by an Out-of-Network Provider at an In-Network Hospital or Ambulatory Surgical Center, You are protected from Surprise Billing. In these situations, Your cost sharing responsibility will be calculated as if the total amount that would be charged for the services by an In-Network Provider or facility were equal to the Recognized Amount for the services, which is generally defined either as an amount set by state law or the lesser of the billed charges and the Qualifying Payment Amount. Refer to the Preferred Provider Organization provision in the How The Plan Works And Description Of Benefits section for additional information.

# **Key Plan Benefits**

BENEFIT	IN-NETWORK PROVIDER	OUT-OF-NETWORK PROVIDER
Policy Year Deductible* Individual (*Medical Deductible is waived if Covered Medical Expenses are incurred at the Student Health Center)	\$500	\$600

Cost sharing You incur for Covered Medical Expenses that is applied to the Out-of-Network Deductible will not be applied to satisfy the In-Network Deductible. Cost sharing You incur for Covered Medical Expenses that is applied to the In-Network Deductible will not be applied to satisfy the Out-of-Network Provider Deductible.

Out-of-Pocket Maximum		
Individual	\$6,850	\$15,000
Family	\$16,300	No Maximum

Cost sharing You incur for Covered Medical Expenses that is applied to the Out-of-Network Provider Out-of-Pocket Maximum will not be applied to satisfy the In-Network Provider Out-of-Pocket Maximum and cost sharing You incur for Covered Medical Expenses that is applied to the In-Network Provider Out-of-Pocket Maximum will not be applied to satisfy the Out-of-Network Provider Out-of-Pocket Maximum.

Coinsurance	80% of the Negotiated Charge (NC) 60% of Usual & Customary (U&C) Ch	
Preventive Services	100% of the (NC) for Covered Medical Expenses Deductible Waived	60% of (U&C) Charge after Deductible for Covered Medical Expenses Deductible, Coinsurance, and any Copayment are applicable
Physician's Office Visits including Specialists/Consultants	80% of the (NC) after Deductible for Covered Medical Expenses	60% of (U&C) Charge after Deductible for Covered Medical Expenses
Emergency Services in an emergency department for Emergency Medical Conditions.	\$150 Copayment per visit after Deductible then the plan pays 80% of the (NC) for Covered Medical Expenses.	Paid the same as In-Network Provider subject to (U&C) Charge.
Urgent Care Centers for non- life-threatening conditions	\$25 Copayment per visit after Deductible then the plan pays 80% of the (NC) for Covered Medical Expenses	\$50 Copayment per visit after Deductible then the plan pays 60% of (U&C) Charge for Covered Medical Expenses

## **Schedule of Benefits**

THE COVERED MEDICAL EXPENSE FOR AN ISSUED CERTIFICATE WILL BE:

- 1. THOSE LISTED IN THE COVERED MEDICAL EXPENSES PROVISION;
- 2. ACCORDING TO THE FOLLOWING SCHEDULE OF BENEFITS; AND
- **3.** DETERMINED BY WHETHER THE SERVICE OR TREATMENT IS PROVIDED BY AN IN-NETWORK OR OUT-OF-NETWORK PROVIDER.
- 4. UNLESS OTHERWISE SPECIFIED BELOW THE MEDICAL PLAN DEDUCTIBLE WILL ALWAYS APPLY.
- 5. UNLESS SPECIFIED BELOW, ANY APPLICABLE COPAYMENTS ARE APPLIED AFTER DEDUCTIBLE IS MET.
- **6.** UNLESS OTHERWISE SPECIFIED BELOW, ANY DAY OR VISIT LIMITS WILL BE APPLIED TO IN-NETWORK AND OUT-OF-NETWORK COMBINED

BENEFITS FOR COVERED INJURY/SICKNESS	IN-NETWORK	OUT-OF-NETWORK
	INPATIENT SERVICES	
Hospital Care Includes Hospital Room and Board Expenses and Hospital Miscellaneous Expenses.	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Subject to Semi-Private room rate unless Intensive Care Unit is required.		
Room and Board includes Intensive Care Unit.		
Pre-Certification Required		
Preadmission Testing	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Physician's Visits while Confined	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Skilled Nursing Facility Benefit	80% of the Negotiated Charge after Deductible for Covered Medical	60% of Usual and Customary Charge after Deductible for
Pre-Certification Required	Expenses	Covered Medical Expenses
Inpatient Rehabilitation Facility Expense Benefit	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Pre-Certification Required		
Registered Nurse Services for private duty nursing while Confined	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Physical Therapy while Confined (inpatient)	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
MENTAL HEALTH DIS In accordance with the federal Mental Health requirements, day or visit limits, and any Pre- Substance Use Disorder will be no more restri Covered Sickness.	certification requirements that apply to	B (MHPAEA), the cost sharing a Mental Health Disorder and
Inpatient Mental Health Disorder and	80% of the Negotiated Charge after	60% of Usual and Customary
Substance Use Disorder Benefit Pre-Certification Required	Deductible for Covered Medical Expenses	Charge after Deductible for Covered Medical Expenses

Outpatient Mental Health Disorder and		
Substance Use Disorder Benefit		
Physician's Office Visits including, but not	80% of the Negotiated Charge after	60% of Usual and Customary
limited to, Physician visits; individual and	Deductible for Covered Medical	Charge after Deductible for
group therapy; medication management	Expenses	Covered Medical Expenses
All Other Outpatient Services including, but	80% of the Negotiated Charge after	60% of Usual and Customary
not limited to, Intensive Outpatient	Deductible for Covered Medical	Charge after Deductible for
Programs (IOP); partial hospitalization;	Expenses	Covered Medical Expenses
Electronic Convulsive Therapy (ECT);	·	·
Repetitive Transcranial Magnetic Stimulation		
(rTMS); Psychiatric and Neuro Psychiatric		
testing		
PROFES	SIONAL AND OUTPATIENT SERVICES	
Surgical Expenses		
Inpatient and Outpatient Surgery includes:		
Pre-Certification Required	000/ -546 N	C00/ afthaual and C
Surgeon Services Anesthetist	80% of the Negotiated Charge after Deductible for Covered Medical	60% of Usual and Customary Charge after Deductible for
Assistant Surgeon	Expenses	Covered Medical Expenses
Assistant Surgeon	Expenses	Covered Medical Expenses
Outpatient Surgical Facility and	80% of the Negotiated Charge after	60% of Usual and Customary
Miscellaneous expenses for services &	Deductible for Covered Medical	Charge after Deductible for
supplies, such as cost of operating room,	Expenses	Covered Medical Expenses
therapeutic services, oxygen, oxygen tent,		
and blood & plasma		
Organ Transplant Surgery	80% of the Negotiated Charge after	60% of Usual and Customary
	Deductible for Covered Medical	Charge after Deductible for
Pre-Certification Required	Expenses	Covered Medical Expenses
Reconstructive Surgery	80% of the Negotiated Charge after	60% of Usual and Customary
Due Contification Described	Deductible for Covered Medical	Charge after Deductible for
Pre-Certification Required	Expenses	Covered Medical Expenses
Other Professional Services		
Gender Affirming Treatment Benefit	80% of the Negotiated Charge after	60% of Usual and Customary
	Deductible for Covered Medical	Charge after Deductible for
Pre-Certification Required	Expenses	Covered Medical Expenses
Home Health Care Expenses	80% of the Negotiated Charge after	60% of Usual and Customary
	Deductible for Covered Medical	Charge after Deductible for
Pre-Certification required	Expenses	Covered Medical Expenses
Hospice Care Coverage	80% of the Negotiated Charge after	60% of Usual and Customary
	Deductible for Covered Medical	Charge after Deductible for
	Expenses	Covered Medical Expenses

Office Visits		
Physician's Office Visits including	80% of the Negotiated Charge after	60% of Usual and Customary
Specialists/Consultants	Deductible for Covered Medical	Charge after Deductible for
	Expenses	Covered Medical Expenses
Telemedicine or Telehealth Services	80% of the Negotiated Charge after	60% of Usual and Customary
	Deductible for Covered Medical	Charge after Deductible for
	Expenses	Covered Medical Expenses
Allergy Testing and Treatment, including	80% of the Negotiated Charge after	60% of Usual and Customary
injections	Deductible for Covered Medical	Charge after Deductible for
	Expenses	Covered Medical Expenses
Chiropractic Care Benefit*	\$25 Copayment per visit after	60% of Usual and Customary
	Deductible then the plan pays 80%	Charge after Deductible for
	of the Negotiated Charge for Covered Medical Expenses	Covered Medical Expenses
Chiropractic Care Benefit* Maximum visits per Policy Year	30	30
per rolley real		
*Important note:		
	tic service will not be more than 50% o tomary Charge (as applicable) for that s	
Shots and Injections unless considered	80% of the Negotiated Charge after	60% of Usual and Customary
Preventive Services	Deductible for Covered Medical	Charge after Deductible for
Treventive services	Expenses	Covered Medical Expenses
Tuberculosis screening (TB), Titers,	80% of the Negotiated Charge after	60% of Usual and Customary
QuantiFERON B tests including shots (other	Deductible for Covered Medical	Charge after Deductible for
than covered under Preventive Services)	Expenses	Covered Medical Expenses
	ES, AMBULANCE AND NON-EMERGENO	1
Emergency Services in an emergency	\$150 Copayment per visit after	Paid the same as In-Network
department	Deductible then the plan pays 80%	Provider subject to Usual and
for Emergency Medical Conditions.	of the Negotiated Charge for Covered Medical Expenses	Customary Charge.
Urgent Care Centers for non-life-threatening	\$25 Copayment per visit after	\$50 Copayment per visit after
conditions	Deductible then the plan pays 80%	Deductible then the plan pays 60%
	of the Negotiated Charge for Covered Medical Expenses	of Usual and Customary Charge for Covered Medical Expenses
Emergency Ambulance Service ground	80% of the Negotiated Charge after	Paid the same as In-Network
and/or air, water transportation	Deductible for Covered Medical	Provider subject to Usual and
	Expenses	Customary Charge.
Non-Emergency Ambulance Expenses	80% of the Negotiated Charge after	60% of Usual and Customary
ground and/or air (fixed wing) transportation	Deductible for Covered Medical	Charge after Deductible for Covered Medical Expenses
Pre-Certification Required for non-	Expenses	covered iviedical expenses
emergency air Ambulance (fixed wing)		

DIAGNOSTIC LABORATORY, TESTING AND IMAGING SERVICES		
Diagnostic Imaging Services	80% of the Negotiated Charge after	60% of Usual and Customary
Pre-Certification Required	Deductible for Covered Medical	Charge after Deductible for
	Expenses	Covered Medical Expenses
CT Scan, MRI and/or PET Scans	80% of the Negotiated Charge after	60% of Usual and Customary
Pre-Certification Required	Deductible for Covered Medical	Charge after Deductible for
	Expenses	Covered Medical Expenses
Laboratory Procedures (Outpatient)	80% of the Negotiated Charge after	60% of Usual and Customary
	Deductible for Covered Medical	Charge after Deductible for
	Expenses	Covered Medical Expenses
Chemotherapy and Radiation Therapy	80% of the Negotiated Charge after	60% of Usual and Customary
Pre-Certification Required	Deductible for Covered Medical	Charge after Deductible for
	Expenses	Covered Medical Expenses
Infusion Therapy	80% of the Negotiated Charge after	60% of Usual and Customary
Pre-Certification Required	Deductible for Covered Medical	Charge after Deductible for
	Expenses	Covered Medical Expenses
REHABILIT	TATION AND HABILITATION THERAPIES	5
Cardiac Rehabilitation	80% of the Negotiated Charge after	60% of Usual and Customary
	Deductible for Covered Medical	Charge after Deductible for
	Expenses	Covered Medical Expenses
Pulmonary Rehabilitation	80% of the Negotiated Charge after	60% of Usual and Customary
	Deductible for Covered Medical	Charge after Deductible for
	Expenses	Covered Medical Expenses
Rehabilitation Therapy including, Physical	80% of the Negotiated Charge after	60% of Usual and Customary
Therapy, and Occupational Therapy and	Deductible for Covered Medical	Charge after Deductible for
Speech Therapy	Expenses	Covered Medical Expenses
Rehabilitation Therapy Maximum Visits for	30	30
each therapy per Policy Year for Physical		
Therapy and Occupational Therapy		
Combined with Habilitation Services Therapy		
The Maximum Visits do not apply to		
Rehabilitation Therapy for a Mental Health		
Disorder or Substance Use Disorder.		
Habilitation Services	80% of the Negotiated Charge after	60% of Usual and Customary
including, Physical Therapy, and	Deductible for Covered Medical	Charge after Deductible for
Occupational Therapy and Speech Therapy	Expenses	Covered Medical Expenses
occupational merapy and speech merapy	LAPCINCS	Covered Medical Expenses

Habilitation Services Maximum Visits for	30	30
each therapy per Policy Year for Physical		
Therapy, and Occupational Therapy		
Combined with Rehabilitation Therapy		
The Maximum Visits do not apply to		
Habilitation Services for a Mental Health		
Disorder or Substance Use Disorder.		
	THER SERVICES AND SUPPLIES	
Covered Clinical Trials	Same as any other Covered Sickness	
Diabetic Services and Supplies (including	80% of the Negotiated Charge after	60% of Usual and Customary
equipment and training)	Deductible for Covered Medical	Charge after Deductible for
	Expenses	Covered Medical Expenses
Refer to the Prescription Drug provision for		
diabetic supplies covered under the		
Prescription Drug benefit.		
Dialysis Treatment	80% of the Negotiated Charge after	60% of Usual and Customary
Dialysis Heatinefit	Deductible for Covered Medical	Charge after Deductible for
	Expenses	Covered Medical Expenses
	Lxperises	Covered Medical Expenses
Durable Medical Equipment	80% of the Negotiated Charge after	60% of Usual and Customary
Burdole Wedicar Equipment	Deductible for Covered Medical	Charge after Deductible for
Pre-Certification Required	Expenses	Covered Medical Expenses
The certification negatives	ZAPENSES	Covered Wedical Expenses
Enteral Formulas and Nutritional	80% of the Negotiated Charge after	60% of Usual and Customary
Supplements	Deductible for Covered Medical	Charge after Deductible for
See the Prescription Drug section of this	Expenses	Covered Medical Expenses
Schedule when purchased at a pharmacy.		
Hearing Aids and Exams	80% of the Negotiated Charge after	60% of Usual and Customary
	Deductible for Covered Medical	Charge after Deductible for
	Expenses	Covered Medical Expenses
A4	6 11 6 16:1	
Maternity Benefit	Same as any other Covered Sickness	COO/ of House and Customers
Prosthetic and Orthotic Devices	80% of the Negotiated Charge after Deductible for Covered Medical	60% of Usual and Customary
Pro Cortification Required		Charge after Deductible for
Pre-Certification Required Outpatient Brivate Duty Nursing	Expenses 80% of the Negotiated Charge after	Covered Medical Expenses
Outpatient Private Duty Nursing	Deductible for Covered Medical	60% of Usual and Customary Charge after Deductible for
Pre-Certification Required	Expenses	Covered Medical Expenses
i re-certification nequired	LAPETISES	Covered ividuical Expellises
Student Health Center/Infirmary Expense	100% of the Negotiated Charge for C	overed Medical Expenses
Benefit	Deductible Waived	
Sports Accident Expense Benefit - incurred as	80% of the Negotiated Charge after	60% of Usual and Customary
the result of the play or practice of	Deductible for Covered Medical	Charge after Deductible for
Intercollegiate or club sports	Expenses	Covered Medical Expenses
·		·
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Non-emergency Care While Traveling Outside of the United States	60% of Actual Charge after Deductibl Subject to \$10,000 maximum per Pol	

Medical Evacuation Expense	100% of Actual Charge for Covered Medical Expenses Deductible Waived Subject to \$50,000 maximum per Policy Year
Repatriation Expense	100% of Actual Charge for Covered Medical Expenses Deductible Waived Subject to \$25,000 maximum per Policy Year
PEDI	ATRIC DENTAL AND VISION CARE
Pediatric Dental Care Benefit (to the end of the month in which the Insured Person turns age 19)	See the Dental Care Schedule of Benefits and Pediatric Dental Care Benefits description in the Certificate for further information.
Type A – Basic Services Preventive Dental Care Limited to 1 dental exam every 6 months	100% of Usual and Customary Charge for Covered Medical Expenses
The benefit payable amount for the following services is different from the benefit payable amount for Preventive Dental Care:	
Type B – Intermediate Services	50% of Usual and Customary Charge for Covered Medical Expenses
Type C – Major Services	50% of Usual and Customary Charge for Covered Medical Expenses
Type D:  • Medically Necessary Orthodontic Services	50% of Usual and Customary Charge for Covered Medical Expenses
General Services	50% of Usual and Customary Charge for Covered Medical Expenses
Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.	
Pediatric Vision Care Benefit (to the end of the month in which the Insured Person turns age 19)	100% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Limited to 1 vision examination, including dilation, refraction, and glaucoma testing, per Policy Year and 1 pair of prescribed lenses and frames or contact lenses (in lieu of eyeglasses) per Policy Year	
Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.	

MISCELLANEOUS DENTAL SERVICES		
Accidental Injury Dental Treatment	80% of the Negotiated Charge after	60% of Usual and Customary
	Deductible for Covered Medical	Charge after Deductible for
	Expenses	Covered Medical Expenses
Sickness Dental Expense Benefit	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Treatment for Temporomandibular Joint	80% of the Negotiated Charge after	60% of Usual and Customary
(TMJ) Disorders	Deductible for Covered Medical	Charge after Deductible for overed
	Expenses	Medical Expenses
Dental Anesthesia Benefit	Same as any other Covered Injury or	Covered Sickness
PRESCRIPTION DRUGS		

### **Prescription Drugs Retail Pharmacy**

No cost sharing applies to ACA Preventive Care medications filled at a participating network pharmacy. Your benefit is limited to a 30 day supply. Coverage for more than a 30 day supply only applies if the smallest package size exceeds a 30 day supply. See "Retail Pharmacy Supply Limits" section for more information.

TIER 1	\$10 Copayment then the plan pays	60% of Actual Charge for Covered
(Including Enteral Formulas)	100% of the Negotiated Charge for	Medical Expenses
For each fill up to a 30-day supply filled at a	Covered Medical Expenses	
Retail pharmacy		
	Deductible Waived	Deductible Waived
Out-of-Network Provider benefits are		
provided on a reimbursement basis. Claim		
forms must be submitted to Us as soon as		
reasonably possible. Refer to Proof of Loss		
provision contained in the General		
Provisions.		
See the Enteral Formula and Nutritional		
Supplements section of this Schedule for		
supplements not purchased at a pharmacy.		
More than a 30-day supply but less than a	\$20 Copayment then the plan pays	60% of Actual Charge for Covered
61-day supply filled at a Retail pharmacy	100% of the Negotiated Charge for	Medical Expenses
	Covered Medical Expenses	
	Dodustible Weised	Dodustible Maissed
	Deductible Waived	Deductible Waived
More than a 60-day supply filled at a Retail	\$30 Copayment then the plan pays	60% of Actual Charge for Covered
pharmacy	100% of the Negotiated Charge for	Medical Expenses
	Covered Medical Expenses	
	Deductible Waived	Deductible Waived
TIER 2	\$45 Copayment then the plan pays	60% of Actual Charge for Covered
(Including Enteral Formulas)	100% of the Negotiated Charge for	Medical Expenses
For each fill up to a 30-day supply filled at a	Covered Medical Expenses	
Retail pharmacy		
	Deductible Waived	Deductible Waived
	1	1

Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.		
See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy.		
More than a 30-day supply but less than a 61-day supply filled at a Retail pharmacy	\$90 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	60% of Actual Charge for Covered Medical Expenses
	Deductible Waived	Deductible Waived
More than a 60-day supply filled at a Retail pharmacy	\$135 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	60% of Actual Charge for Covered Medical Expenses
	Deductible Waived	Deductible Waived
TIER 3 (Including Enteral Formulas) For each fill up to a 30-day supply filled at a Retail Pharmacy	\$60 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	60% of Actual Charge for Covered Medical Expenses
Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.	Deductible Waived	Deductible Waived
See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy.		
More than a 30-day supply but less than a 61-day supply filled at a Retail pharmacy	\$120 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	60% of Actual Charge for Covered Medical Expenses
	Deductible Waived	Deductible Waived
More than a 60-day supply filled at a Retail pharmacy	\$180 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	60% of Actual Charge for Covered Medical Expenses  Deductible Waived

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	60% of Actual Charge for Covered
100% of the Negotiated Charge for	Medical Expenses
Covered Medical Expenses	
Deductible Waived	Deductible Waived
\$130 Consument then the plan	60% of Actual Charge after
	Deductible for Covered Medical
= =	Expenses
_	Lxperises
·	Deductible Waived
Deductible waived	Deductible waived
\$180 Copayment then the plan	60% of Actual Charge for Covered
pays 100% of the Negotiated	Medical Expenses
Charge for Covered Medical	
Expenses	
Doductible Maired	Deductible Waived
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	\$120 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived  \$180 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical

MANDATED BENEFITS		
Prostate Cancer Screening Coverage	Same as any other Covered Sickness, unless considered a Preventive Service	
Early Intervention Services Benefit	Same as any other Covered Sickness, unless considered a Preventive Service	
Low-Dose Mammography Screening	Same as any other Covered Sickness, unless considered a Preventive Service	
Osteoporosis Coverage (non-Preventive Services)	Same as any other Covered Sickness	
Breast Cancer Treatment	Same as any other Covered Sickness	
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#### **Accidental Death and Dismemberment**

Principal Sum \$10,000

Loss must occur within 365 days of the date of a covered Accident.

Only one benefit will be payable under this provision, that providing the largest benefit, when more than one (1) Loss occurs as the result of any one (1) Accident. This benefit is payable in addition to any other benefits payable under this Certificate.

#### **Exclusions and Limitations**

**Exclusion Disclaimer**: Any exclusion in conflict with the Patient Protection and Affordable Care Act or any state-imposed requirements will be administered to comply with the requirements of the federal or state guideline, whichever is more favorable to You.

The Certificate does not cover Loss nor provide benefits for any of the following, except as otherwise provided by the benefits of the Certificate and as shown in the Schedule of Benefits.

#### **General Exclusions**

- International Students Only Eligible expenses within Your Home Country or country of origin that would be payable or medical Treatment that is available under any governmental or national health plan for which You could be eligible..
- Treatment, service or supply which is not Medically Necessary for the diagnosis, care or Treatment of the Sickness or Injury involved. This applies even if they are prescribed, recommended or approved by the Student Health Center or by Your attending Physician or dentist.
- Medical services rendered by a provider employed for or contracted with the Policyholder, including team
   Physicians or trainers, except as specifically provided in the Schedule of Benefits or as part of the Student Health
   Center benefits provided by this plan.
- Professional services rendered by an Immediate Family Member or anyone who lives with You.
- Charges of an institution, health service or infirmary for whose services payment is not required in the absence of insurance or services covered by Student Health Fees.
- Any expenses in excess of Usual and Customary Charges except as provided in the Certificate.
- Treatment, services, supplies or facilities in a Hospital owned or operated by the Veterans Administration or a national government or any of its agencies, except when a charge is made which You are required to pay.
- Services that are duplicated when provided by both a certified Nurse midwife and a Physician.
- Expenses payable under any prior policy which was in force for the person making the claim.
- Loss resulting from war or any act of war, whether declared or not, or Loss sustained while in the armed forces of any country or international authority.

- Injury sustained as the result of Your operation of a motor vehicle while not properly licensed to do so in the jurisdiction in which the motor vehicle Accident takes place.
- Expenses covered under any Workers' Compensation, occupational benefits plan, mandatory automobile no-fault plan, public assistance program or government plan, except Medicaid.
- Expenses incurred after:
  - The date insurance terminates as to an Insured Person, except as specified in the extension of benefits provision; and
  - The end of the Policy Year specified in the Policy.
- Elective Surgery or Elective Treatment unless such coverage is otherwise specifically covered under the Certificate.
- You are:
  - o committing or attempting to commit a felony,
  - engaged in an illegal occupation, or
  - participating in a riot.
- Custodial Care service and supplies.
- Charges for hot or cold packs for personal use.
- Services of private duty Nurse except as provided in the Certificate.
- Expenses that are not recommended and approved by a Physician.
- Experimental or Investigative drugs, devices, Treatments or procedures unless otherwise covered under Covered Clinical Trials. See the Other Benefits section for more information.
- Routine harvesting and storage of stem cells from newborn cord blood, the purchase price of any organ or tissue, donor services if the recipient is not an Insured Person under this plan, or services for or related to the transplantation of animal or artificial organs or tissues.
- Loss incurred as the result of riding as a passenger or otherwise (including skydiving) in a vehicle or device for aerial navigation, except as a fare paying passenger in an aircraft operated by a scheduled airline maintaining regular published schedules on a regularly established route anywhere in the world.
- Non-chemical addictions.
- Non-physical, occupational, speech therapies (art, dance, etc.).
- Modifications made to dwellings.
- General fitness, exercise programs.
- Hypnosis.
- Rolfing.
- Biofeedback.
- Charges incurred for acupuncture, in any form, except to the extent provided in the Schedule of Benefits.
- Sleep Disorders, except for a sleep study performed in the Insured Person's home, the diagnosis, and Treatment of obstructive sleep apnea.
- Routine foot care, including the paring or removing of corns and calluses, or trimming of nails, unless these services
  are determined to be Medically Necessary because of Injury, infection or disease.

#### **Activities Related**

- Braces and appliances used as protective devices during a student's participation in sports. Replacement braces and appliances are not covered.
- Loss resulting from playing, practicing, traveling to or from, or participating in, or conditioning for, any professional sport.
- Racing or speed contests, skin diving or sky diving, mountaineering (where ropes or guides are customarily used), ultra-light aircraft, parasailing, sail planing, hang gliding, bungee jumping, travel in or on ATV's (all terrain or similar type vehicles).

#### Weight Management/Reduction

 Weight management. Weight reduction. Nutrition programs. This does not apply to nutritional counseling or any screening or assessment specifically provided under the Preventive Services benefit, or otherwise specifically covered under the Certificate. • Treatment for obesity. Surgery for removal of excess skin or fat.

#### **Family Planning**

- Infertility Treatment (male or female)-this includes but is not limited to:
  - Procreative counseling;
  - Premarital examinations;
  - Genetic counseling and genetic testing;
  - o Impotence, organic or otherwise;
  - o Injectable infertility medication, including but not limited to menotropins, hCG and GnRH agonists;
  - In vitro fertilization, gamete intrafallopian tube transfers or zygote intrafallopian tube transfers;
  - Costs for an ovum donor or donor sperm;
  - Sperm storage costs;
  - Cryopreservation and storage of embryos;
  - Ovulation induction and monitoring;
  - Artificial insemination;
  - Hysteroscopy;
  - Laparoscopy;
  - Laparotomy;
  - Ovulation predictor kits;
  - Reversal of tubal ligations;
  - Reversal of vasectomies;
  - Costs for and relating to surrogate motherhood (maternity services are covered for Insured Persons acting as surrogate mothers);
  - o Cloning; or
  - Medical and surgical procedures that are Experimental or Investigative, unless Our denial is overturned by an External Appeal Agent
- Elective abortions.

#### Vision

- Expenses for radial keratotomy.
- Adult Vision unless specifically provided in the Certificate.
- Charges for office visit exam for the fitting of prescription contact lenses, duplicate spare eyeglasses, lenses or frames, non-prescription lenses or contact lenses that are for cosmetic purposes.

### Dental

 Treatment to the teeth, including orthodontic braces and orthodontic appliances, unless otherwise covered under the Pediatric Dental Care Benefit.

#### Hearing

• Charges for hearing exams, hearing screening, hearing aids and the fitting or repair or replacement of hearing aids or cochlear implants except as specifically provided in the Certificate.

#### Cosmetic

- Treatment of Acne unless Medically Necessary.
- Charges for hair growth or removal unless otherwise specifically covered under the Certificate.
- Surgery or related services for cosmetic purposes to improve appearance, except to restore bodily function or correct deformity resulting from disease, or trauma.

#### **Prescription Drugs**

- Any drug or medicine which does not, by federal or state law, require a prescription order, i.e., over-the-counter
  drugs, even if a prescription is written, except as specifically provided under Preventive Services or in the
  Prescription Drug Benefit section of this Certificate. Insulin and OTC preventive medications required under ACA
  are exempt from this exclusion;
- Drugs with over-the-counter equivalents except as specifically provided under Preventive Services;
- Allergy sera and extracts administered via injection;
- Vitamins, and minerals, except as specifically provided under Preventive Services;
- Food supplements, dietary supplements; except as specifically provided in the Certificate;
- Cosmetic drugs or medicines including, but not limited to, products that improve the appearance of wrinkles or other skin blemishes;
- Refills in excess of the number specified or dispensed after 1 year of date of the prescription;
- Drugs labeled, "Caution limited by federal law to Investigational use" or Experimental Drugs;
- Any drug or medicine purchased after coverage under the Certificate terminates;
- Any drug or medicine consumed or administered at the place where it is dispensed;
- If the FDA determines that the drug is: contraindicated for the Treatment of the condition for which the drug was prescribed; or Experimental for any reason;
- Prescription digital therapeutics;
- Bulk chemicals;
- Non-insulin syringes, surgical supplies, Durable Medical Equipment/medical devices, except as specifically provided
  in the Prescription Drug Benefit section of the Certificate;
- Repackaged products;
- Blood components except factors;
- Any drug or medicine for the purpose of weight control;
- Fertility drugs;
- Sexual enhancements drugs;
- Vision correction products.

# **VALUE ADDED SERVICES**

The following are not affiliated with Wellfleet Insurance Company and the services are not part of the Plan Underwritten by Wellfleet Insurance Company. These value-added options are provided by Wellfleet Student.

### VISION DISCOUNT PROGRAM

For Vision Discount Benefits please go to:

www.wellfleetstudent.com

## EMERGENCY MEDICAL AND TRAVEL ASSISTANCE

Wellfleet Student provides access to a comprehensive program that will arrange emergency medical and travel assistance services, repatriation services and other travel assistance services when you are traveling. For general inquiries regarding the travel access assistance services coverage, please call Wellfleet Student at (877) 657-5030, TTY 711.

If you are traveling and need assistance in North America, call the Assistance Center toll-free at: (877) 305-1966 or if you are in a foreign country, call collect at: (715) 295-9311.

When you call, please provide your name, school name, the group number shown on your ID card, and a description of your situation. If the condition is an emergency, you should go immediately to the nearest physician or hospital without delay and then contact the 24-hour Assistance Center.

### **How to Access Services**

If you require medical assistance or you need assistance with a non-medical situation, such as lost luggage, lost documents or other travel issues, follow these steps:

- Inside the U.S. and Canada: Dial toll-free (877) 305-1966
- · Outside the U.S. and Canada:
  - a) Request an international operator.
  - b) Request the operator to place a collect call to the U.S. at +1 (715) 295-9311.

Please provide the following information when you call:

- Policy number or school name
- Nature of your call and/or emergency
- Current location
- · Contact phone number and email address
- Secondary point of contact
- · Date of birth

# 24 Hour Nurseline

Students who enroll and maintain medical coverage in this insurance plan have access to the 24 Hour Nurseline. This 24-Hour Nurseline program provides:

- Phone-based, reliable health information in response to health concerns and questions; and
- Assistance in decisions on the appropriate level of care for an injury or sickness.

Appropriate care may include:

- self-care at home
- a call to a physician
- or a visit to the emergency room.

Calls are answered 24 hours a day, 365 days a year by experienced registered nurses who have been specifically trained to handle telephone health inquiries.

This program is not a substitute for doctor visits or emergency response systems. The Nurseline does not answer health plan benefit questions. Health benefit questions should be referred to the Plan Administrator. The 24 Hour Nurseline toll free number will be on the ID card. (800) 634-7629



# 24/7 Behavioral Telehealth and Nurseline Access

CareConnect is an integrated behavioral health program offering students easy access to licensed behavioral health clinicians 24/7/365 via telephone (888) 857-5462.

Connect to a registered nurse within seconds, helping students manage their health on their terms through easy access.